G06Q  DATA PROCESSING SYSTEMS OR METHODS, SPECIALLY ADAPTED FOR ADMINISTRATIVE, COMMERCIAL, FINANCIAL, MANAGERIAL, SUPERVISORY OR FORECASTING PURPOSES; SYSTEMS OR METHODS SPECIALLY ADAPTED FOR ADMINISTRATIVE, COMMERCIAL, FINANCIAL, MANAGERIAL, SUPERVISORY OR FORECASTING PURPOSES, NOT OTHERWISE PROVIDED FOR

NOTES

1. Groups G06Q 10/00 - G06Q 50/00 and G06Q 99/00 only cover systems or methods that involve significant data processing operations, i.e. data processing operations that need to be carried out by a technological, e.g. computing, system or device. Group G06Q 90/00 covers systems or methods that do not involve significant data processing, when both of the following conditions are fulfilled:
   • the systems or methods are specially adapted for the purposes mentioned in the subclass title or the titles of groups G06Q 10/00 - G06Q 50/00; and
   • the systems or methods cannot be classified elsewhere in the IPC, for example by applying the principles described in paragraph 96 of the Guide.
   When classifying such systems or methods in group G06Q 90/00, additional classification may be made in the most closely related group of this or any other subclass, if this classification gives information about the application of the systems or methods that could be of interest for searching. Such non-obligatory classification must be given as "additional information".

2. When classifying in groups G06Q 10/00 - G06Q 40/00, systems or methods that are specially adapted for a specific business sector must also be classified in group G06Q 50/00, when the special adaptation is determined to be novel and non-obvious.

3. In this subclass, the first place priority rule is applied, i.e. at each hierarchical level, in the absence of an indication to the contrary, classification is made in the first appropriate place.

WARNINGS

1. G06Q has been largely refined to bring most of the former USPC 705 groups into ECLA, prior to CPC launch. Therefore, most of the new G06Q subdivisions are not complete pending reclassification. Users are invited to systematically consult also the hierarchically higher groups, up to the first valid IPC group. For example, while searching in G06Q 50/2053, it is appropriate to consult also G06Q 50/205 and G06Q 50/20.

2. In this subclass non-limiting references (in the sense of paragraph 39 of the Guide to the IPC) may still be displayed in the scheme.

<table>
<thead>
<tr>
<th>10/00</th>
<th>Administration; Management</th>
</tr>
</thead>
<tbody>
<tr>
<td>10/02</td>
<td>Reservations, e.g. for tickets, services or events</td>
</tr>
<tr>
<td>10/025</td>
<td>(Coordination of plural reservations, e.g. plural trip segments, transportation combined with accommodation)</td>
</tr>
<tr>
<td>10/04</td>
<td>Forecasting or optimisation, e.g. linear programming, &quot;travelling salesman problem&quot; or &quot;cutting stock problem&quot; (data collection specially adapted for marketing, price determination or demand forecasting G06Q 30/02)</td>
</tr>
<tr>
<td>10/043</td>
<td>(Optimisation of two dimensional placement, e.g. cutting of clothes or wood)</td>
</tr>
<tr>
<td>10/047</td>
<td>(Optimisation of routes, e.g. &quot;travelling salesman problem&quot;)</td>
</tr>
</tbody>
</table>

| 10/06 | Resources, workflows, human or project management, e.g. organising, planning, scheduling or allocating time, human or machine resources; Enterprise planning; Organisational models (financial asset management G06Q 40/06) |

WARNING

Group G06Q 10/06 is incomplete pending reclassification of documents from group E21B 41/0092. Groups E21B 41/0092 and G06Q 10/06 should be considered in order to perform a complete search.

| 10/063 | (Operations research or analysis) |
| 10/0631 | (Resource planning, allocation or scheduling for a business operation) |
10/06311 . . . . [Scheduling, planning or task assignment for a person or group]
10/063112 . . . . . [Skill-based matching of a person or a group to a task]
10/063114 . . . . . [Status monitoring or status determination for a person or group]
10/063116 . . . . . [Schedule adjustment for a person or group]
10/063118 . . . . . [Staff planning in a project environment]
10/06312 . . . . . [Adjustment or analysis of established resource schedule, e.g. resource or task levelling, or dynamic rescheduling]
10/06313 . . . . . [Resource planning in a project environment]
10/06314 . . . . . [Calendaring for a resource]
10/06315 . . . . . [Needs-based resource requirements planning or analysis]
10/06316 . . . . . [Sequencing of tasks or work]
10/0633 . . . . [Workflow analysis]
10/0635 . . . . [Risk analysis]
10/0637 . . . . [Strategic management or analysis]
10/06375 . . . . [Prediction of business process outcome or impact based on a proposed change]
10/0639 . . . . . [Performance analysis]
10/06393 . . . . . [Score-carding, benchmarking or key performance indicator (KPI) analysis]
10/06395 . . . . . [Quality analysis or management]
10/06398 . . . . . [Performance of employee with respect to a job function]
10/067 . . . . . [Business modelling]
10/08 . Logistics, e.g. warehousing, loading, distribution or shipping; Inventory or stock management, e.g. order filling, procurement or balancing against orders
10/083 . . . . . [Shipping]
10/0831 . . . . . [Overseas transactions]
10/0832 . . . . . [Special goods or special handling procedures]
10/0833 . . . . . [Tracking]
10/0834 . . . . . [Choice of carriers]
10/08345 . . . . . [Pricing]
10/0835 . . . . . [Relationships between shipper or supplier and carrier]
10/08355 . . . . . [Routing methods]
10/0836 . . . . . [Central recipient pick-ups]
10/0837 . . . . . [Return transactions]
10/0838 . . . . . [Historical data]
10/087 . . . . . [Inventory or stock management, e.g. order filling, procurement, balancing against orders]
10/0875 . . . . . [Itemization of parts, supplies, or services, e.g. bill of materials]
10/10 . . . Office automation, e.g. computer aided management of electronic mail or groupware (e-mail or instant messages, H04L 29/00; arrangements for user-to-user messaging in packet-switching networks, e.g. e-mail or instant messages, H04L 41/00); Time management, e.g. calendars, reminders, meetings or time accounting (organizing, planning, scheduling or allocating time G06Q 10/00)

**WARNING**

Group G06Q 10/10 is incomplete pending reclassification of documents from group G06F 19/328.

Groups G06Q 10/10 and G06F 19/328 should be considered in order to perform a complete search.

10/101 . . . . [Collaborative creation of products or services]
10/103 . . . . [Workflow collaboration or project management]
10/105 . . . . [Human resources]
10/1053 . . . . . [Employment or hiring]
10/1057 . . . . . [Benefits package]
10/107 . . . . . [Computer aided management of electronic mail (e-mail or instant messages G04L 29/06); arrangements for user-to-user messaging in packet-switching networks, e.g. e-mail or instant messages, H04L 41/00)]
10/109 . . . . [Time management, e.g. calendars, reminders, meetings, time accounting (organizing, planning, scheduling or allocating time G06Q 10/00)]
10/1091 . . . . [Recording time for administrative purposes]
10/1093 . . . . . [Calendar-based scheduling for a person or group]
10/1095 . . . . . [Meeting or appointment]
10/1097 . . . . . [Task assignment]
10/20 . . . . . [Product repair or maintenance administration]
10/30 . . . . . [Product recycling or disposal administration]

**20/00 Payment architectures, schemes or protocols**

(apparatus for performing or posting payment transactions G07F 7/08, G07F 19/00; electronic cash registers G07G 1/12)

20/02 . . . involving a neutral party, e.g. certification authority, notary or trusted third party [TTP]
20/023 . . . . [the neutral party being a clearing house]
20/027 . . . . . [involving a payment switch or gateway]
20/04 . . . . . Payment circuits
20/042 . . . . . [characterized in that the payment protocol involves at least one cheque]
20/0425 . . . . [the cheque being electronic only]
20/045 . . . . . [using payment protocols involving tickets]
20/0457 . . . . [the tickets being sent electronically]
20/047 . . . . . [using payment protocols involving electronic receipts]
20/06 . . . Private payment circuits, e.g. involving electronic currency used among participants of a common payment scheme
20/065 . . . . . [using e-cash]
20/0652 . . . . . [e-cash with decreasing value according to a parameter, e.g. time]
20/0655 . . . . . [e-cash managed centrally]
20/0658 . . . . . [e-cash managed locally]
20/08 . . . Payment architectures
20/085 . . . . . [involving remote charge determination or related payment systems]
Payment schemes or models { based on the use of peer-to-peer networks } and G06Q 20/20.

WARNING
Group G06Q 20/20 is impacted by reclassification of documents from group G06Q 20/206.

Groups G06Q 20/206 and G06Q 20/20 should be considered in order to perform a complete search.

20/201 . . . [Price look-up processing, e.g. updating]
20/202 . . . [Interconnection or interaction of plural electronic cash registers (ECR) or to host computer, e.g. network details, transfer of information from host to ECR or from ECR to ECR]

NOTE
Features of the apparatus per se should be classified in G07G 1/14.

20/203 . . . [Inventory monitoring]
20/204 . . . [comprising interface for record bearing medium or carrier for electronic funds transfer or payment credit]
20/206 . . . [comprising security or operator identification provisions, e.g. password entry]

WARNING
Group G06Q 20/206 is impacted by reclassification into group G06Q 20/20.

Groups G06Q 20/206 and G06Q 20/20 should be considered in order to perform a complete search.

20/207 . . . [Tax processing]
20/208 . . . [Input by product or record sensing, e.g. weighing or scanner processing]
20/209 . . . [Specified transaction journal output feature, e.g. printed receipt or voice output]
20/22 . . . Payment schemes or models
20/223 . . . [based on the use of peer-to-peer networks]
20/3221 . . . . [Access to banking information through M-devices]
20/3223 . . . . [Realising banking transactions through M-devices]
20/3224 . . . . [Transactions dependent on location of M-devices]
20/3226 . . . . [Use of secure elements separate from M-devices]
20/3227 . . . . [Using secure elements embedded in M-devices]
20/3229 . . . . [Use of the SIM of a M-device as secure element]
20/325 . . . . [Using wireless networks]
20/3255 . . . . [Using mobile network messaging services for payment, e.g. SMS]
20/326 . . . . [Payment applications installed on the mobile devices]

**WARNING**

Groups G06Q 20/326 – G06Q 20/3267 are incomplete pending reclassification of documents from group G06Q 20/32. Groups G06Q 20/32 and G06Q 20/326 – G06Q 20/3267 should be considered in order to perform a complete search.

20/3263 . . . . [Characterised by activation or deactivation of payment capabilities]
20/3265 . . . . [Characterised by personalisation for use]
20/3267 . . . . [In-app payments]
20/327 . . . . [Short range or proximity payments by means of M-devices]
20/3272 . . . . [Using an audio code]
20/3274 . . . . [Using a pictured code, e.g. barcode or QR-code, being displayed on the M-device]
20/3276 . . . . [Using a pictured code, e.g. barcode or QR-code, being read by the M-device]
20/3278 . . . . [RFID or NFC payments by means of M-devices]
20/34 . . . . [Using cards, e.g. integrated circuit (IC) cards or magnetic cards]
20/341 . . . . [Active cards, i.e. cards including their own processing means, e.g. including an IC or chip]
20/3415 . . . . [Cards acting autonomously as pay-media]
20/342 . . . . [Cards defining paid or billed services or quantities]
20/343 . . . . [Cards including a counter]
20/3433 . . . . [The counter having monetary units]
20/3437 . . . . [The counter having non-monetary units, e.g. trips]
20/346 . . . . [Cards serving only as information carrier of service]
20/347 . . . . [Passive cards]
20/348 . . . . [Single-use cards, i.e. without possibility of recharging]
20/349 . . . . [Rechargeable cards]
20/351 . . . . [Virtual cards]
20/352 . . . . [Contactless payments by cards]
20/353 . . . . [Payments by cards read by M-devices]
20/354 . . . . [Card activation or deactivation]
20/355 . . . . [Personalisation of cards for use]
20/3552 . . . . [Downloading or loading of personalisation data]
20/3555 . . . . [Personalisation of two or more cards]
20/3558 . . . . [Preliminary personalisation for transfer to user]
20/356 . . . . [Aspects of software for card payments]
20/3563 . . . . [Software being resident on card]
20/3567 . . . . [Software being in the reader]
20/357 . . . . [Cards having a plurality of specified features]
20/3572 . . . . [Multiple accounts on card]
20/3574 . . . . [Multiple applications on card]
20/3576 . . . . [Multiple memory zones on card]
20/35765 . . . . [Access rights to memory zones]
20/36 . . . . [Using electronic wallets or electronic money safes]
20/363 . . . . [With the personal data of a user]
20/367 . . . . [Involving electronic purses or money safes]
20/3672 . . . . [Initialising or reloading thereof]
20/3674 . . . . [Involving authentication]
20/3676 . . . . [Balancing accounts]
20/3678 . . . . [E-cash details, e.g. blinded, divisible or detecting double spending]
20/38 . . . . Payment protocols; Details thereof

**WARNING**

Group G06Q 20/38 is impacted by reclassification into groups G06Q 20/384 and G06Q 20/386.

Groups G06Q 20/38, G06Q 20/384, and G06Q 20/386 should be considered in order to perform a complete search.

20/381 . . . . [Currency conversion]
20/382 . . . . [Insuring higher security of transaction]
20/3821 . . . . [Electronic credentials]
20/38215 . . . . [Use of certificates or encrypted proofs of transaction rights]
20/3823 . . . . [Combining multiple encryption tools for a transaction]
20/3825 . . . . [Use of electronic signatures]
20/3827 . . . . [Use of message hashing]
20/3829 . . . . [Involving key management]
20/383 . . . . [Anonymous user system]
20/384 . . . . [Using social networks]

**WARNING**

Group G06Q 20/384 is incomplete pending reclassification of documents from group G06Q 20/38.

Groups G06Q 20/38 and G06Q 20/384 should be considered in order to perform a complete search.

20/385 . . . . [Using an alias or single-use codes]
20/386 . . . . [Using messaging services or messaging apps (using mobile network messaging services for payment, e.g. SMS G06Q 20/3255)]

**WARNING**

Group G06Q 20/386 is incomplete pending reclassification of documents from group G06Q 20/38.

Groups G06Q 20/38 and G06Q 20/386 should be considered in order to perform a complete search.
NOTE
This group covers only the usage of discounts or coupons interacting with the payment of the protocol

WARNING
Group G06Q 20/401 is impacted by reclassification into groups G06Q 20/4015 and G06Q 20/40155.
Groups G06Q 20/401, G06Q 20/4015, and G06Q 20/40155 should be considered in order to perform a complete search.

WARNING
Groups G06Q 20/4015 and G06Q 20/40155 are incomplete pending reclassification of documents from group G06Q 20/401.
Groups G06Q 20/401, G06Q 20/4015, and G06Q 20/40155 should be considered in order to perform a complete search.

<table>
<thead>
<tr>
<th>30/00</th>
<th>Commerce, e.g. shopping or e-commerce</th>
</tr>
</thead>
<tbody>
<tr>
<td>30/01</td>
<td>{Customer relationship, e.g. warranty}</td>
</tr>
<tr>
<td>30/012</td>
<td>{Product or service warranty}</td>
</tr>
<tr>
<td>30/014</td>
<td>{Product recall}</td>
</tr>
<tr>
<td>30/016</td>
<td>{Customer service, i.e. after purchase service}</td>
</tr>
<tr>
<td>30/018</td>
<td>{Business or product certification or verification}</td>
</tr>
<tr>
<td>30/0185</td>
<td>{Product, service or business identity fraud}</td>
</tr>
<tr>
<td>30/02</td>
<td>Marketing, e.g. market research and analysis, surveying, promotions, advertising, buyer profiling, customer management or rewards; Price estimation or determination</td>
</tr>
<tr>
<td>30/0201</td>
<td>{Market data gathering, market analysis or market modelling}</td>
</tr>
<tr>
<td>30/0202</td>
<td>{Market predictions or demand forecasting}</td>
</tr>
<tr>
<td>30/0203</td>
<td>{Market surveys or market polls}</td>
</tr>
<tr>
<td>30/0204</td>
<td>{Market segmentation}</td>
</tr>
<tr>
<td>30/0205</td>
<td>{Location or geographical consideration}</td>
</tr>
<tr>
<td>30/0206</td>
<td>{Price or cost determination based on market factors}</td>
</tr>
<tr>
<td>30/0207</td>
<td>{Discounts or incentives, e.g. coupons, rebates, offers or upsales}</td>
</tr>
<tr>
<td>30/0208</td>
<td>{Trade or exchange of a good or service for an incentive}</td>
</tr>
<tr>
<td>30/0209</td>
<td>{Incentive being awarded or redeemed in connection with the playing of a video game}</td>
</tr>
<tr>
<td>30/0211</td>
<td>{Determining discount or incentive effectiveness}</td>
</tr>
<tr>
<td>30/0212</td>
<td>{Chance discounts or incentives}</td>
</tr>
<tr>
<td>30/0213</td>
<td>{Consumer transaction fees}</td>
</tr>
<tr>
<td>30/0214</td>
<td>{Referral award systems}</td>
</tr>
<tr>
<td>30/0215</td>
<td>{Including financial accounts}</td>
</tr>
<tr>
<td>30/0216</td>
<td>{Investment accounts}</td>
</tr>
<tr>
<td>30/0217</td>
<td>{Giving input on a product or service or expressing a customer desire in exchange for an incentive or reward}</td>
</tr>
<tr>
<td>30/0218</td>
<td>{based on score}</td>
</tr>
<tr>
<td>30/0219</td>
<td>{based on funds or budget}</td>
</tr>
<tr>
<td>30/0221</td>
<td>{Re-usable coupons}</td>
</tr>
<tr>
<td>30/0222</td>
<td>{During e-commerce, i.e. online transactions}</td>
</tr>
<tr>
<td>30/0223</td>
<td>{based on inventory}</td>
</tr>
<tr>
<td>30/0224</td>
<td>{based on user history}</td>
</tr>
<tr>
<td>30/0225</td>
<td>{Avoiding frauds}</td>
</tr>
<tr>
<td>30/0226</td>
<td>{Frequent usage incentive systems, e.g. frequent flyer miles programs or point systems}</td>
</tr>
<tr>
<td>30/0227</td>
<td>{Frequent usage incentive value reconciliation between diverse systems}</td>
</tr>
<tr>
<td>30/0228</td>
<td>{On-line clearing houses}</td>
</tr>
<tr>
<td>30/0229</td>
<td>{Multi-merchant loyalty card systems}</td>
</tr>
<tr>
<td>30/0231</td>
<td>{Awarding of a frequent usage incentive independent of the monetary value of a good or service purchased, or distance travelled}</td>
</tr>
<tr>
<td>30/0232</td>
<td>{Frequent usage rewards other than merchandise, cash or travel}</td>
</tr>
<tr>
<td>30/0233</td>
<td>{Method of redeeming a frequent usage reward}</td>
</tr>
<tr>
<td>30/0234</td>
<td>{Rebate after completed purchase, i.e. post transaction awards}</td>
</tr>
<tr>
<td>30/0235</td>
<td>{Including timing, i.e. limited awarding or usage time constraint}</td>
</tr>
<tr>
<td>30/0236</td>
<td>{Incentive or reward received by requiring registration or ID from user}</td>
</tr>
<tr>
<td>30/0237</td>
<td>{at kiosk}</td>
</tr>
<tr>
<td>30/0238</td>
<td>{at point-of-sale [POS]}</td>
</tr>
<tr>
<td>30/0239</td>
<td>{Online discounts or incentives}</td>
</tr>
<tr>
<td>30/0241</td>
<td>{Advertisement}</td>
</tr>
<tr>
<td>30/0242</td>
<td>{Determination of advertisement effectiveness}</td>
</tr>
</tbody>
</table>
Buying, selling or leasing transactions
{ Electronic shopping }
{ Price estimation or determination }
{ Business establishment or product rating or consulting }
e.g. providing product or service information,
{ Customer communication at a business location,
{ Fundraising management }
{ Product appraisal }
{ Third-party assisted }
{ Request for offers or quotes }
{ Buyer or seller confidence or verification }
{ Regulated }
{ Supply or demand aggregation }
{ [Neutral agent] }
{ [Anonymous agent] }
{ [Representative agent] }
{ [Third-party assisted] }
{ [Request for offers or quotes] }
{ [Buyer or seller confidence or verification] }
{ [Regulated] }
{ [Supply or demand aggregation] }
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{ [Neutral agent] }
{ [Anonymous agent] }
{ [Representative agent] }
{ [Third-party assisted] }
{ [Request for offers or quotes] }
{ [Buyer or seller confidence or verification] }
{ [Regulated] }
{ [Supply or demand aggregation] }
WARNING
Group G06Q 50/22 is impacted by reclassification into groups G06Q 50/22 and G16H 10/00 – G16H 80/00.
Groups G06Q 50/22 and G16H 10/00 – G16H 80/00 should be considered in order to perform a complete search.

WARNING
Group G06Q 50/24 is no longer used for the classification of documents as of January 1, 2018. The content of this group is being reclassified into groups G16H 10/00 – G16H 80/00.
Groups G06Q 50/24 and G16H 10/00 – G16H 80/00 should be considered in order to perform a complete search.

NOTE
When classifying in this group, classification should also be made in group G07F 17/32

Systems or methods specially adapted for administrative, commercial, financial, managerial, supervisory or forecasting purposes, not involving significant data processing

90/00
. (Destination assistance within a business structure or complex)
90/205 . (Building evacuation)

Subject matter not provided for in other groups of this subclass

2220/00 Business processing using cryptography (postage metering system using cryptography G06Q 2250/05)
2220/10 . Usage protection of distributed data files
2220/12 . Usage or charge determination
2220/123 . involving third party for collecting or distributing payments, e.g. clearinghouse
2220/127 . Adding plural layers of rights or limitations by other than the original producer
2220/14 . Requiring a supplemental attachment or input, e.g. a dongle, to open
2220/145 . . . Specific computer ID, e.g. serial number, configuration
2220/16 . . . Copy protection or prevention
2220/165 . . . Having origin or program ID
2220/18 . . . Licensing

2230/00 Voting or election arrangements
2240/00 Transportation facility access, e.g. fares, tolls or parking

2250/00 Postage metering systems
2250/05 . using cryptography
2250/053 . . . Reloading or recharging
2250/057 . . . comprising printing details, e.g. verification of marks
2250/10 . . . Special services or fees, e.g. discounts, surcharges or adjustments
2250/20 . . . Recharging
2250/30 . . . Record keeping
2250/40 . . . Data protection
2250/50 . . . with specific mail handling means
2250/60 . . . involving mailed item weight
2250/70 . . . Specific printing
2250/80 . . . Rate updating
2250/90 . . . Specialized function performed
2250/905 . . . Display controlling

2250/053 . . . Reloading or recharging
2250/057 . . . comprising printing details, e.g. verification of marks
2250/10 . . . Special services or fees, e.g. discounts, surcharges or adjustments
2250/20 . . . Recharging
2250/30 . . . Record keeping
2250/40 . . . Data protection
2250/50 . . . with specific mail handling means
2250/60 . . . involving mailed item weight
2250/70 . . . Specific printing
2250/80 . . . Rate updating
2250/90 . . . Specialized function performed
2250/905 . . . Display controlling

2250/053 . . . Reloading or recharging
2250/057 . . . comprising printing details, e.g. verification of marks
2250/10 . . . Special services or fees, e.g. discounts, surcharges or adjustments
2250/20 . . . Recharging
2250/30 . . . Record keeping
2250/40 . . . Data protection
2250/50 . . . with specific mail handling means
2250/60 . . . involving mailed item weight
2250/70 . . . Specific printing
2250/80 . . . Rate updating
2250/90 . . . Specialized function performed
2250/905 . . . Display controlling